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**HEWLETT-PACKARD COMPANY**  
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PATENT APPLICATION

ATTORNEY DOCKET NO. 200314584-1

Inventor(s): Philip A. Flocken  
 Application No.: 10/722337  
 Filing Date: Nov 25, 2003

Confirmation No.: 6535  
 Examiner: Burgess, Glenton B.  
 Group Art Unit: 2153

TITLE: Tiered Multi-Source Software Support Using Automated Diagnostic-Data Transfers

**Commissioner For Patents**  
 PO Box 1450  
 Alexandria, VA 22313-1450

STATUS INQUIRYMore than 36 months have passed since: NEW APPLICATIONS

The filing of this application on November 25, 2003. No communication has been received from the Patent and Trademark Office indicating action on this application.

 AMENDED APPLICATIONS

The filing of a response on                                   . No communication has been received from the Patent and Trademark Office.

 APPEALED APPLICATION

The Appeal Brief was filed on                                   .

An Examiner's Answer was mailed on                                   .

A Reply Brief to the Examiner's Answer was submitted on                                   .

 ALLOWED APPLICATIONS

The mailing of FORM POL-85 and/or Examiner's Amendment on                                   .

Kindly advise the undersigned of the present status of this application.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450

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Date of facsimile: 1-16-2007

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Respectfully submitted,

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Date: JAN. 12, 2007

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